

Let's get started

Buying credits and the financials



Buying your credits and checking the financials

(just click on Financials)

The screenshot shows the FastSMS web interface. The browser address bar displays <https://my.fastsms.co.uk>. The page header includes the FastSMS logo, a menu icon, a 'Purchase Credits' button, and a 'Switch Account' dropdown. Below the header, there are labels for 'Company:', 'International Sends:', 'Credits Remaining:', 'Sender ID:', and 'Account Number:'. The main content area is divided into two sections: 'Transactions' and 'Subscriptions & Credit Top Up'.

Transactions

Status	Date	Total Value	Type	Purchase Order	Doc No.	Action	PDF
OPEN	11/11/2011	£66.60	Credits	1548	M1284186		
PAID	11/11/2011	£66.60	Credits	1548	M1284186		
ARCHIVED	11/11/2011	£66.60	Credits	1548	M1284186		

« 1 2 3 »

Subscriptions & Credit Top Up

Item	Product Type	Status	Details	Action
Credit Top Up	Credits	When credits < 3276		Configure
Credit Top Up	Credits	When credits < 3276		Configure
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« 1 2 3 »

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« 1 2 3 »

Your Purchases

You can see the purchases you have made, the date, cost, and whether they are paid or unpaid.

Invoices

By clicking the PDF icon on the right you can download a PDF invoice of your required purchase.

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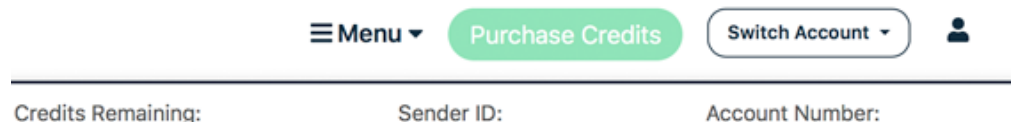
Configure and Unsubscribe

If you want to look at or change your details and alert setting for particular Keywords and numbers, then you can here. Also you can unsubscribe current keywords, and re-subscribe to old keywords.

In here is also your permanent unsubscribe word which you can not unsubscribe from.

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Product Purchase

Credits	Virtual Mobile Number	Keyword
3.5 p /credit	£10 p /month	£25 p /month
Credits enable you to send SMS Minimum purchase is £25.	Allow people to reply to your text messages with a mobile number for your business.	Great for offline marketing, get customers to text into your promotions using your keyword on our 88802 short code.
How many credits to buy? Credits	Select your number 123456	Search for a keyword Credits
Purchase	Subscribe	Subscribe

Note: All prices are excluding VAT

Purchasing

You can purchase credits, keywords and txtUs virtual mobile numbers by clicking the Purchase button top right and pay by Credit/Debit card, your PayPal account, Google Wallet or you can generate an invoice to pay by BACS.

This will bring up a little pop up window as seen on the left, which enables you to buy credits, txtUs numbers and keywords.

If you buy by card, credits will be added automatically as soon as your payment authorises and you will be emailed a VAT invoice on completion as well as an invoice being held in your account.

Generate an invoice to pay by BACS/CHAPS If your order is more than £10 plus VAT, you also have the option of generating a pro-forma invoice to pass to your accounts department to pay by BACS/CHAPS/FASTPAY. Please note the credits will not be added to your account until the money has credited our account.

Note: There is also a facility to automatically generate invoices when your credits hit a certain level so you're always topped up.

If you have any other questions, problems or are still looking for some more answers then please do get in touch...

Call - [0800 954 5305](tel:08009545305)

Email - helpdesk@fastsms.co.uk

We're always happy to help!

